

Dr David W Parker
Senior Lecturer Business Operations
University of Queensland Business School (Feb 2003 – current)

1993 PhD Manchester University of Science & Technology (UMIST),
1988 MSc Manchester University, UK
1985 BA Open University, UK
1986 Cert.Ed Manchester University
1976 HNC NE London Polytechnic

1988 Chartered Engineer (C.Eng)
1985 Fellow, Institute of Management Services (FIMS)
1993 Member, European Operations Management Association
1993 Member, Institute of Manufacturing Engineers
1997 Member, Institute of Logistics & Distribution

Dates	Position	Institution/Employer
2018-sem 2	Visiting Professor	University of Lausanne, Switzerland (6 months: July – Dec 2018)
2017-sem 1	Visiting Professor	University of Modena and Reggio Emilia, Italy (3 months: April – June, 2017)
2016-sem 2	Visiting Research Fellow	University of the South Pacific: Fiji
2016 Jan-Mar Research Scholarship	Visiting Professor	Mona School of Business & Management, The University of the West Indies. (Jamaica and Grand Caymans)
2013-sem 1	Visiting Professor	Solent Business School, Southampton University, UK
2012-sem 1	Visiting Research Fellow	University of the South Pacific: Fiji.
Jan 08 – July 08	Visiting Professor	Business School, Bournemouth University, Dorset, UK.
Sept 00 -Feb 03	Reader & Associate Professor, Business Operations Management	Business School, Bournemouth University, Dorset, UK.
Nov 99 – Sept 00	Smart State, Project Director	DEET, Moreton Institute, Queensland, Australia
June 97 – Nov 99	Director, Faculty of Business	Moreton Institute, Queensland, Australia
Nov 93 – May 97	Head, School of Operations Management	Bristol Business School, University of West of England, Bristol, UK
Nov 83 – Nov 93	Senior Lecturer, Logistics	Business School, Manchester Metropolitan University, UK
Jan 85 – May 85 (Sabbatical)	Visiting Professor	University of Moratuwa Department of Transport and Logistics Management, Sri Lanka

Oct 78 – Nov 83	Lecturer in Logistics	Cranfield School of Management, Cranfield University, Bedfordshire, UK
May 73 – Sept 78	Industrial Engineer	Roneo Vickers Ltd, Essex, UK
May 71 – May 73	Services Manager	Robin Components Ltd, Essex UK
Oct 68 – May 71	Apprentice Toolmaker	Argee Instrument Co., Essex UK

Teaching (Post-graduate)

- Service Operations Management
- Operations Research
- Project Management
- Supply Chain Management
- Quantitative Methods
- Research Methods
- Strategy
- Risk and Quality

Research

- I am currently supervising three PhDs.
- I have established a Research Club in Services and Supply Networks, comprising twelve invited organisations, each paying \$5,000 a year for a minimum of three (3) years. Members of the club will determine the research agendas. Funds will support recruitment of PhD candidates.
- Tender submission to Commonwealth Government's 'Researchers in Business Program'; in collaboration with Dr Derek Lundberg, CEO IGA-Metcash. Value \$50K.
- Research submission to: Enterprise Connect (Fed Dept of Industry) WIIN Initiative with Dr Ian Dover, Business Development Director CSIRO to conduct interstate workshop series "Simpler Business – Removing Complexity & Risks" - \$49,000.
- **Research-in-progress:** The Supply Chain and Logistics Association of Australia (SCLAA), through its Queensland Division, and UQ Business School is partnering with the Department of Education, Training and the Arts (DETA) on behalf of all industry stakeholders to host the Skills Formation Strategy for Transport & Logistics under the Queensland Government initiative of the Queensland Skills Plan. The two-year research program will culminate with a Body of Knowledge in Supply Chain Management & Logistics. Total funds: \$240K
- **Research-in-progress:** I am undertaking interdisciplinary collaboration with Professor Lindsay, Director ARC Centre for Complex Systems, School of ITEE and Dr Anne Miller, Researcher & Program Coordinator, Human Factors Online Program, Key Centre for Human Factors and Applied Cognitive Psychology: in developing research focus that draws together complex systems, human factors and lean supply chains. (NB we currently have one jointly PhD supervision).
- **Research-in-progress:** Collaborative research is being undertaken with Dr. Michael Kickuth, of the Institute of Technology Management University of St.

Gallen, Dufourstrasse, Switzerland. (\$3 000) Phase one: development of investigative tools to undertake field study work in Switzerland. Project title: Operational excellence: benchmarking organisational agility in the process sectors. My involvement has been in developing the instruments for data facilitation and subsequent statistical analysis (using Statgraphics software).

Journal Articles

- Yinuo Song, **Parker, David W.** and Downie, George. (2019) eBay: The China challenge. *Management Services, Winter*. Accepted
- Parker, David W, Downie, George. and Lewis, Daniel. (2019) Hold the Gold Watch For Now: Delayed retirements and the ageing workforce. *Management Services, Summer*. Accepted
- Parker, David W. and Downie, George. (2019) Cruising Industry: The new service operations frontier. *Management Services, Spring*. Accepted
- Parker, David W. (2018) Medical Tourism: Sun, sea and treatment. *Management Services, Winter* 2-6.
- Parker, David W. and Lawrence, William (2018) Jamaica: Watch this space. *Management Services, Summer* 22-26.
- Parker, David W., Dressel, Uwe, Chevers, Delroy and Zeppetella, Luca (2018) Agency theory perspective on public-private-partnerships: international development project. *International Journal of Productivity and Performance Management*, 67 2: 239-259. doi:10.1108/IJPPM-09-2016-0191
- Lawrence, William and **Parker, David W.** (2018) Dynamic capabilities in the Caribbean. *Management Services, Spring* 42-47.
- Parker, David W., Loh, Alicia, Chevers, Delroy; Minto-Coy, Indianna and Zeppetella, Luca (2017) Operations sustainability maturity model: preliminary findings of financial services in developing and developed countries. *Measuring Business Excellence*, 21 4: 309-336. doi:10.1108/MBE-08-2016-0044
- Parker, David W., Kunde, Rosina and Zeppetella, Luca (2017) Exploring communication in project-based interventions. *International Journal of Productivity and Performance Management*, 66 2: 146-179. doi:10.1108/IJPPM-07-2015-0099
- Leung, Ho Pan Henry and **Parker, David W.** (2017) Streetscape advertising: No ladders and paste. *Management Services, Autumn*: 19-21.
- Parker, David W. (2017) The role of innovation leadership in creating new products and services in the English-speaking Caribbean. *MSBM Business Review*, 3 4: 12-15.
- Lane, Richard and **Parker, David** (2017) Operations in a changing world. *Management Services, Summer* 40-43.
- Lewis, Daniel, **Parker, David** and Downie, George (2017) Big Data and psychoanalytic neurolinguistic processes: the 'wisdom of crowds', the law of large numbers and how it can help deliver customer satisfaction. *Management Services, Spring*: 13-16.
- Leung, HP. & **Parker, DW.** (2017). Streetscape Advertising: No ladders and paste. *Management Services*. Autumn edition pp. 19-21.
- Lane, R. & **Parker, DW.** (2017). Operations in a Changing World. *Management Services*. Summer edition pp. 40-43.
- Lewis, D., **Parker, D.W.** and Downie, G. (2017). Big data and psychoanalytic neurolinguistic processes. *Management Services*. Spring edition pp.30-37.

- Kuo, Y., Yang, T., **Parker, D.W.**, and Sung, C-H. (2016). Integration of customer and supplier flexibility in a make-to-order industry, *Industrial Management & Data Systems*, Vol. 116 Iss. 2 pp. 213-235 [B ranking; Impact 1.345]
- Coleridge, E. & **Parker, DW.** (2016). Managing the Chaos of Panic. *Management Services*. Autumn edition pp. 20-24.
- Whittaker, K. & **Parker, DW.** (2016). Transforming Finance: From transactional to value added. *Management Services*. Spring edition pp. 20-24.
- Yang, T., Kuo, Y., **Parker, D.W.** & Sung, C-H. (2015). A Multiple Attribute Group Decision Making Approach for Solving Problems with the Assessment of Preference Relations. *Mathematical Problems in Engineering*. Special edition: Mathematical Problems in Emerging Manufacturing Systems Management. Vol. 22; Iss. 1; pp. 1-10. [B ranking; Impact 1.082]
- Parker, DW., Holesgrove, M. & Pathak, RD. (2015). Improving productivity with self-organised teams and agile leadership. *International Journal of Productivity and Performance Management*. Vol. 64; Iss. 1; pp. 112-128. [B ranking; Impact 0.479]
- Cullen, K. & Parker, DW. (2015). Improving Performance in Project-based Management: Synthesizing strategic theories. *International Journal of Productivity and Performance Management*. Vol. 64; Iss. 5; pp. 608-624. [B ranking; Impact 0.479]
- Parker, DW., Parsons, N. & Isharyanto, F. (2015). Integration of strategic management theories to project-based management. *International Journal of Managing Projects in Business*. Vol. 8; Iss. 3; pp. 552-573. [C ranking; Impact 0.630]
- Perez, C. & **Parker, DW.** (2015). Creating Rapport to Influence: Neuro linguistic programming techniques. *Management Services*. Winter edition pp. 20-24.
- Parker, DW. (2015). Let them eat cake! *Management Services*. Summer edition pp.30-33.
- Parker, DW. (2015). The right tools for the job: Why many processes are destined to fail. *Management Services*. Spring edition pp.11-17.
- Vaughn, P. & **Parker, DW.** (2015). Never the twain? Project-based change management body of knowledge: Integrated learning. *Management Services*. Winter edition pp. 19-24.
- Latif, S and Parker, **DW.** (2014). Supply Chain and Logistics: An Australian perspective. *Management Services*. Spring edition, pp.20-27.
- Crouzet, B., **Parker, DW**, and Pathak, RD. (2014). Preparing for productivity intervention initiatives. *International Journal of Productivity and Performance Management*. Vol. 63; Iss. 7; pp. 946-959. [B ranking; Impact 0.479].
- Mackenzie, M. and **Parker, DW.** (2014). Managing risks and quality implications. *Progressing Business* Vol. 6; No. 2; pp. 4-9.
- Ralph, A. and **Parker, DW.** (2014). Outsourcing: A strategic risk? *Management Services*. Autumn, pp.20-24.
- Mackenzie, M. and **Parker, DW.** (2014). Risks and Quality: An Australian case. *Management Services*. Summer edition, pp. 20-26.
- Deguerre, J. and **Parker, DW.** (2013). Hello, Hello Africa. *Management Services*. Winter edition. 20-27.
- Parker, D., Waller, K., and Xu, H. (2013). Private And Public Services: Productivity and performance migration. *International Journal of Productivity and Performance Management*. Vol. 62; Iss. 6; pp. 652-664. [B ranking; Impact 0.479]

- Parker, David W., Charlton, Joshua, Ribeiro, Ana and Pathak, Raghhuvar (2013) Integration of project-based management and change management: Intervention methodology. *International Journal of Productivity and Performance Management*, 62 5: 534-544. [B ranking; Impact 0.479]
- Singh, S., Patha, R. D., Shee, H., Kazmi, A. and **Parker, D.** (2013) Interplay between entrepreneurial characteristics, organisational structure, corporate culture and SME performance: empirical results from Fiji Islands. *International Journal of Entrepreneurship and Small Business*, 18 2: 229-246. [C ranking; Impact 0.465]
- Parker, D. W., Verlinden, A., Nussey, R., Ford, M. and Pathak, R. D. (2013) Critical evaluation of project-based performance management: change intervention integration. *International Journal of Productivity and Performance Management*, 62 4: 407-419. [B ranking; Impact 0.479]
- Parker, David W., Downie, George W. and Manville, Graham (2012) Development of a community e-portal constellation: Queensland Smart Region Initiative. *Electronic Journal of e-Government*, 10 1: 1-15.
- Parker, David W and Lui, Hiu Ying (2012) Building processes for customer retention and service recovery. *Progressing Business*, 4 4: 3-6.
- Parker, David W., Nixon, Phil and Harrington, Megan (2012) Leadership performance is significant to project success or failure: a critical analysis. *International Journal of Productivity and Performance Management*, 61 2: 204-216. [B ranking; Impact 0.479]
- Manville, G, Greatbanks, R, Krishnasamy, R and **Parker, DW.** (2012) Critical success factors for Lean Six Sigma programmes: A view from middle management. *International Journal of Quality and Reliability Management*, 29 1: 7-20. [B ranking; Impact 0.423]
- Sebaux, A, Clothier, J, Golovchenko, A and **Parker, DW.** (2011) Anticipatory planning: Mitigating project risk. *Progressing Business*, 3 6: 19-26.
- Choi, P, Morgado, H, Reyes, M and **Parker, D** (2011) Do projects fail: A critical review. *Progressing Business*, 3 5: 3-7.
- Dover, I., **Parker, D.**, and Lane, R. (2010) Simplification - Removing complexity. *Progressing Business*, 3 2: 10-11.
- Kanagarajah, A., **Parker, D.** and Xu, H. (2010) Health care supply networks in tightly and loosely coupled structures: Exploration using agent-based modelling. *International Journal of Systems Science*, 41 3: 261-270. [C ranking; Impact 1.579]
- Xu, H., Koh, L. and **Parker, D.** (2009) Business processes inter-operation for supply network co-ordination. *International Journal of Production Economics*, 122 1: 188-199. [A ranking; SJR Impact 2.393]
- Parker, D. (2008) Challenges in store. *BRW*, 30 43: 87-87.
- Parker, D. (2008) Manage the middle game. *Business Review Weekly*, 48-49.
- Parker, D. (2008) Life after strategy planning. *Progressing Business*, 1 6: 19-20.
- Sohmen, V., **Parker, D.** and Downie, G. (2008) Organisational change under transcultural project leadership: Developing a survey instrument. *European Journal of International Management*, 2 3: 250-268. [C ranking; Impact 0.600]

- Chen, J. and **Parker, D.** (2007) Taiwan's textile and clothing SME response to globalization. *Journal of Asia-Pacific Business*, 8 2: 89-111. [C ranking; Impact 0.464]
- Ando Maeda, C. Y., Boswell, N., Harrison, M. E., Sanderson, J. J., Wang, V. Y. and **Parker, DW.** (2006) Operational improvements using diagnostic service tools: Metals recycling case. *The Business Improvement Journal*, 20 3: 21-23.
- Parker, D. W. (2006) Virtual shops challenge. *Logistics*, February 11: 31-31.
- Parker, D. W., Holland, B., Kumar, P., North, M. and Schafferius, K. (2006) Queensland's service clubs: Quality issues and meeting the standards of future regulatory compliance. *The Business Improvement Journal*, 19 4: 21-22.
- Bengtsson, L., Hine, D. C. and **Parker, DW.** (2006) The alliance evolutionary model: Reconciling the hierarchical and developmental approaches to explaining alliance behaviour of small firms. *International Journal of Management and Decision Making*, 7 6: 661-676.
- Parker, D. W. (2006) Foreword: Innovation, creativity and development. *International Journal of Management and Decision Making*, 7 6: 571-573. [C ranking; Impact 0.324]
- Parker, D. W. and Russell, K. A. (2005) Performance management: Outsourcing and behavioural dynamics. *International Journal of Business Performance Management*, 7 3: 288-303. [B ranking; Impact 0.412]
- Parker, David W. and Russell, Katie A. (2004) Outsourcing and inter-intra supply chain dynamics: Strategic management issues. *Journal of Supply Chain Management*, 40 4: 56-68. [C ranking; Impact 3.717]
- Parker, D. W. and Mobey, A. (2004) Action research to explore perceptions of risk in project management. *International Journal of Productivity and Performance Management*, 53 1: 18-32. [C ranking; Impact 0.479]
- Parker, D. W. (2004) Electronic community-portal dynamic-value constellation: The smart region initiative. *International Journal of Electronic Business*, 2 1: 20-40. [C ranking; Impact 0.333]

Publications currently in Review, and Revise & Resubmit

- Lawrence, William and **Parker, David W.** Internationalizing a Financial Firm: Business Model Evolution in the Caribbean. *Multinational Business Review*. **REVISE AND RESUBIT** [C ranking]
- Kanagarajah, A., Lindsay, P., **Parker, D.** and Cook, D. Complexity in making management decisions when dealing with interrelated healthcare system. *Journal of Decision Sciences*. **REVISE AND RESUBIT**. [A* ranking].

Books

- Parker, David *Service operations management: The total experience- Second Edition*. Northampton, MA, United States: Edward Elgar, 2018.
- Parker, David *Service operations management: The total experience*. Northampton, MA, United States: Edward Elgar, 2012.
- Parker, D. and Craig, M. *Managing Projects, Managing People*. South Yarra, Vic: Palgrave Macmillan, 2008.

Parker, D. and Craig, M. *Instructor's resource guide to accompany - Managing Projects, Managing People*. South Yarra, Vic: Palgrave Macmillan, 2008.

Parker, D., 'Tackling Coursework', Wiley Publishing, 4th Ed. 2001

Book Chapters & Cases

Chevers, Delroy; **Parker, David**; Craig, Michael and Pathak, Raghuvar (2018), *ADB Company: Amalgamation of warehouses*, The Case Centre Cranfield. Case No.618-0015-1, pp.1-14.

Parker, DW & Downie, GW. (2016), *RelaxAwhile: Crossroad in business development*, The Case Centre Cranfield. Case No.316-0165-1, pp.1-7; <http://www.thecasecentre.org/educators/products/view?id=135972>

Parker, DW & Downie, GW. (2016), *RelaxAwhile: Crossroad in business development – Teaching Note*, The Case Centre Cranfield. Case No.316-0165-8, pp.1-15; <http://www.thecasecentre.org/educators/products/view?id=135973>

Parker, DW; Downie, GW; Chevers, D. & Chalmers, S. (2016), *Writing a Business Plan: Start-up in Grand Cayman*, The Case Centre Cranfield. Case No.816-0007-1, pp.1-30; <http://www.thecasecentre.org/educators/products/view>

Parker, DW. & Lawrence, W. (2016), *Jamaica Producers Group – Turnaround using Dynamic Capabilities*, The Case Centre Cranfield. Case No.316-0001-1. <http://www.thecasecentre.org/educators/products/view?id=131942>

Downie, G.; **Parker, DW.**; Nawari, M & Pathak, RD. (2014). *The Kingdom of Tonga and Fiji: Just a few of the crowd*. The Case Centre Cranfield. Case No. 814-045-1.

<http://www.thecasecentre.org/educators/products/view?id=122407>

Parker, DW. & Downie, G. (2014). *Coles Bank: Deeper Down Under*. The Case Centre Cranfield. Case No.814-046-1.

<http://www.thecasecentre.org/educators/products/view?id=122409>

Parker, DW. & Downie, G. (2014). *The Coffee Club: Franchising or start-up?* The Case Centre Cranfield; pp. 8. Case No. 814-021-1.

<http://www.thecasecentre.org/educators/products/view?id=120584>

Downie, G. & **Parker, DW.** (2014). *Weight Loss is Getting Bigger*. The Case Centre Cranfield; pp. 8. Case No.814-020-1.

<http://www.thecasecentre.org/educators/products/view?id=120583>

Downie, G. **Parker, DW.** & Pathak, RD. (2014). *Millie's Meals: When the going gets tough*. The Case Centre Cranfield; pp. 7. Case No.814-019-1.

<http://www.thecasecentre.org/educators/products/view?id=120582>

Parker, DW., Downie, GW.. & Pathak, RD. (2014) *MOOCs: Effectiveness or efficiency imperative?* The Case Centre Cranfield; pp. 15. Case No. 914-002-1.

<http://www.thecasecentre.org/educators/products/view?id=119546>

Parker, DW., Downie, GW. & Pathak, RD.(2014) *Serco Correctional Services: Lessons for all to see*. The Case Centre Cranfield; pp. 7. Case no. 314-009-1.

<http://www.thecasecentre.org/educators/products/view?id=119529>

Downie, GW. **Parker, DW.** & Pathak, RD. (2014) *Third Sector Specialists: Niche benefits and risks*. The Case Centre Cranfield; pp. 8. Case no. 314-011-1.

<http://www.thecasecentre.org/educators/products/view?id=119542>

- Parker, DW. & Downie, GW. (2014) *Cleveland Fitness Centre: How Not to Project Manage*. The Case Centre Cranfield; pp. 10. Case no. 414-004-1.
<http://www.thecasecentre.org/educators/products/view?id=119539>
- Parker, DW., Downie, GW. (2014) *Medical Tourism: Sun, Sea and Dentistry*. The Case Centre Cranfield; pp. 13. Case no. 814-002-1.
<http://www.thecasecentre.org/educators/products/view?id=119540>
- Downie, GW & **Parker, DW.** (2013). *La Cornemuse: Blow your Own Bagpipe! Building a Business*, The Case Centre Cranfield; pp. 7. case no. 313-304-1.
<http://www.thecasecentre.org/educators/products/view?id=119081>
- Parker, DW & Downie, GW. (2013). *CoffeeAnneCake: Keeping Ahead of Competition*, The Case Centre Cranfield; pp. 7. case no. 313-305-1.
<http://www.thecasecentre.org/educators/products/view?id=119082>
- Downie, GW & **Parker, DW.** (2013). *Staycationing: Camping, Glamping and the Thrill of the Great Outdoors! Strategic In-tent*. The Case Centre Cranfield; pp. 7. Case no. 313-306-1.
<http://www.thecasecentre.org/educators/products/view?id=119083>
- Parker, DW & Downie, GW. (2013). *The Pilgrim Hotel - Re-visited: Improving Service Operations*. The Case Centre Cranfield; pp. 10. Case no. 313-308-1.
<http://www.thecasecentre.org/educators/products/view?id=119085>
- Parker, DW. (2011). *Copeland Construction Services: Improving processes to meet customers' needs*. European Case Clearing House; Cranfield, UK; pp. 12. Case no: 311-113-1.
- Parker, D. (2010). Case: Self-checkout hits the high street as Coles Myer and Woolworth's battle for speed and simplicity of use. In Lee J. Krajewski, Larry P. Ritzman and Manoj K. Malhotra (Ed.), *Operations Management: Process and Supply Chains Global Edition* 9th ed. (pp. 531-532) Upper Saddle River, N.J.: Pearson.
- Parker, D. (2010). Case: Process analysis and process re-engineering at Carrefour Group. In Lee J. Krajewski, Larry P. Ritzman and Manoj K. Malhotra (Ed.), *Operations Management: Process and Supply Chains Global Edition* 9th ed. (pp. 166-166) Upper Saddle River, N.J.: Pearson.
- Parker, D. (2010). Case: Strategic operations at the Cedars Hotel Group. In Lee J. Krajewski, Larry P. Ritzman and Manoj K. Malhotra (Ed.), *Operations Management: Process and Supply Chains Global Edition* 9th ed. (pp. 88-89) Upper Saddle River, N.J.: Pearson.
- Parker, D. (2010). Case: Theorganicgrocer.com. In Lee J. Krajewski, Larry P. Ritzman and Manoj K. Malhotra (Ed.), *Operations management: Process and supply chains global edition* 9th ed. (pp. 50-51) Upper Saddle River, NJ, U.S.A.: Pearson.
- Parker, D. (2010). Case: Forecasting at TNN hire centres. In Lee J. Krajewski, Larry P. Ritzman and Manoj K. Malhotra (Ed.), *Operations management: Process and supply chains global edition* 9th ed. (pp. 518-519) Upper Saddle River, NJ, U.S.A.: Pearson.
- Parker, D. (2010). Case: Process analysis in Carrefour Group. In Lee J. Krajewski, Larry P. Ritzman and Manoj K. Malhotra (Ed.), *Operations management: Process and supply chains global edition* 9th ed. (pp. 174-175) Upper Saddle River, NJ, U.S.A.: Pearson.
- Parker, D. (2010). Case: Materials requirement planning (MRP) gives Dyson the edge. In Lee J. Krajewski, Larry P. Ritzman and Manoj K. Malhotra

- (Ed.), *Operations management: Process and supply chains global edition* 9th ed. (pp. 598-601) Upper Saddle River, NJ, U.S.A.: Pearson.
- Parker, D. (2009). Case study: Aquafresh. In Sunil Chopra and Peter Meindl (Ed.), *Supply Chain Management: Strategy, Planning and Operation* 4th International ed. (pp. 121-124) Upper Saddle River: Pearson-Prentice.
- Parker, D. (2009). Case study: Rationalisation and consolidation: Inventory issues at Harvey Fresh. In Sunil Chopra and Peter Meindl (Ed.), *Supply Chain Management: Strategy, Planning and Operation* 4th International ed. (pp. 340-344) Upper Saddle River: Pearson-Prentice.
- Parker, D. (2008). Pilila clothing company goes lean: Case study. In Samson, D. and Prakash, J. S. (Ed.), *Operations Management: An Integrated Approach* (pp. 435-439) Cambridge: Cambridge University Press.
- Parker, D. (2008). Operating system models. In Danny Samson and Prakash J. Singh (Ed.), *Operations management : An integrated approach* (pp. 37-63) Cambridge, England, U.K.: Cambridge University Press.

Refereed Conference Papers

- Vaughn, P. & **Parker, DW.** (2015). Project-based change management body of knowledge: Integrated intervention. European Operations Management Association (EurOMA), Conference, Neuchatel, Switzerland, June 26-July 1.
- Lane, R. & Parker, DW. (2015). Operations and Firms, *Proceedings of the 13th ANZAM Operations, Supply Chain and Services Management Symposium*, RMIT Melbourne, Australia, 31 May – 2 June 2015.
- Lane, R. & Parker, DW (2014). Strategy, culture and the management of projects. Production & Operations Management (POMs) Conference, Singapore, 21-23 July.
- Moroz, S. and Parker, DW. (2013). Offshore sourcing research framework: Hydrexia case. In: Richard Lane and Daniel Kahn, Proceedings of the 11th ANZAM Operations, Supply Chain and Services Management Symposium. *ANZAM Operations, Supply Chain and Services Management Symposium*, Brisbane, QLD, Australia, (100-113). 20-21 June 2013. ISBN-13: 978-0-9750166-0-2
- Feagan, A. and Parker, DW. (2013). Criticality of intervention preparation: Case of the Cerebral Palsy League. In: Richard Lane and Daniel Kahn, Proceedings of the 11th ANZAM Operations, Supply Chain and Services Management Symposium. *ANZAM Operations, Supply Chain and Services Management Symposium*, Brisbane, QLD, Australia, (212-226). 20-21 June 2013. ISBN-13: 978-0-9750166-0-2
- Holland, B and Parker, DW. 2013. Operations Management: Defining Effectiveness In An International NGO. In: Richard Lane and Daniel Kahn, Proceedings of the 11th ANZAM Operations, Supply Chain and Services Management Symposium. *ANZAM Operations, Supply Chain and Services Management Symposium*, Brisbane, QLD, Australia, (262-275). 20-21 June 2013. ISBN-13: 978-0-9750166-0-2
- So, Stuart, Parker, David and Xu, Henry (2012). Do perceptions matter? Examining behavioral dynamics in the adoption of sustainable supply chain management. In: Werner Soontiens, 26th Annual Australian and New Zealand Academy of Management Conference: Managing for

- Volatility and Instability. *ANZAM 2012 Conference*, Perth, Australia, (). 5-7 December 2012.
- So, Stuart, Parker, David and Xu, Henry (2012). A conceptual framework for adopting sustainability in the supply chain. In: Amrik Sohal, Prakash Singh and Daniel Prajogo, *Proceedings of the 10th ANZAM Operations, Supply Chain and Services Management Symposium. ANZAM Operations, Supply Chain and Services Management Symposium*, Melbourne, VIC, Australia, (397-413). 14-15 June 2012.
- Kanagarajah, Ashok Kay, Lindsay, Peter, Miller, Anne and Parker, David (2008). An exploration into the uses of agent-based modelling to improve quality of healthcare. In Ali Minai, Dan Braha and Yaneer Bar-Yam (Ed.), *Unifying themes in complex systems : Proceedings of the sixth international conference on complex systems* (pp. 471-478) Berlin: Springer-Verlag.
- Kanagarajah, A. K., Parker, D., Lindsay, P. and Miller, A. (2007). Agent-based modeling to improve quality of health care. In: Singh, P. J., Prajogo, D. and O'Neill, P., *Proceedings of the 5th ANZAM and 1st Asian Pacific Operations Management Symposium: Future Challenges for the Asian Pacific Region. 5th ANZAM and 1st Asian Pacific Operations Management Symposium*, Melbourne, Vic, (1-12). 6-7 June, 2007.
- Sohmen, V., Parker, D. and Lane, R. (2007). Transcultural project leadership: Developing a survey instrument. In: Singh, P. J., Prajogo, D. and O'Neill, P., *Proceedings of the 5th ANZAM and 1st Asian Pacific Operations Management Symposium: Future Challenges for the Asian Pacific Region. 5th ANZAM and 1st Asian Pacific Operations Management Symposium*, Melbourne, Australia, (1-12). 6-7 June, 2007.
- Parker, D. and Xu, H. (2007). Health care supply networks in tightly- and loosely-coupled structures: Exploration using agent-based modelling. In: , *Proceedings of the 5th Supply Chain Management and Information Systems Conference. 5th Supply Chain Management and Information Systems Conference*, Melbourne, (1-14). 9-12 December 2007.
- Xu, H. and Parker, D. (2007). Business methodologies and information systems for cooperative network coordination. In: *Proceedings of the 5th Supply Chain Management and Information Systems Conference. 5th Supply Chain Management and Information Systems Conference*, Melbourne, (1-12). 9-12 December 2007.
- Kanagarajah, A. K., Lindsay, P. and Parker, D. (2007). Simulation engine for strategic planning of health services using agent based modelling. In: , *Complex 07 Handbook & Abstracts. The 8th Asia-Pacific Complex Systems Conference (Complex '07)*, Surfers Paradise, Gold Coast, (57-57). 2-5 July, 2007.
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Service

- I am a Reviewer for several high quality journals: Australian Journal of Management (AJM); Journal of Operations Management (JOM); International Journal of Operations and Production Management (IJOPM).
- I was a member of the organising team for the June 2013 ANZAM Symposium held at UQ Business School: <http://www.anzamsymposium.com>
- I am an active member of the Operations Management Association, European International Business Academy and the Supply Chain & Logistics Association of Australia (SCLAA).
- As an editorial team member, I review at least five papers a year for the Electronic Journal of e-Government (based: Trinity College Dublin, Ed., Prof Frank Bannister). This has given me invaluable in-sight to numerous research initiatives.
- I am an Editorial Review Panellist member (Business & Management) to Emerald Publishing Company. This involves supporting (editing, mentoring, guidance) authors to gain publication in the range of Emerald titles (for example *IJOPM*).
- Examination of PhDs (19 to-date) examples: " Exploring deeper structures in manufacturing strategy formation process: a qualitative inquiry". School of Mechanical & Manufacturing Engineering, The University of New South Wales, Sydney; " Service Recovery: Health Service complex domains". Melbourne Business School, Melbourne University.

Research Grants, Projects

Year	Title of Research Grant, Contract or Project	Granting Agency	Amount (if any) \$	Chief Investigators & Staff Member in order
2018	Optimization modelling in complex environments	University of Lausanne, Switzerland	\$62,000	Dr David Parker Prof Cecil Lunde
2016	Sustainable Operations in Small-Medium Size Organizations	The University of the West Indies [Research scholarship]	\$37,000	Dr David Parker Dr Delroy Chevers Dr William Lawrence
2014	Special Study Leave (SSP)	The University of Queensland	\$13,000	Dr David Parker
2012	Special Study Leave (SSP)	The University of Queensland	\$10,000	Dr David Parker
2012	Invited Research Fellowship	University of South Pacific	\$12,000	Dr David Parker

2010	Special Study Leave (SSP)	The University of Queensland	\$8,000	Dr David Parker
2010	Invited Research Fellowship	University of South Pacific	F\$10,000	Dr David Parker
2008-2010	SCLAA, DETA Skills Formation Strategy	DETA	\$240,000	Dr David Parker Mr Liam Stitt Gary Pearson RA
2008	Teaching Development Grant	UQ Business School	\$1500	Dr David Parker Mr Michael Craig
2007	Research in International Value Chains	Logistics Association Australia/ Maersk	\$70 000	Dr David Parker Maree Storer
2007	Teaching Development Grant	UQ Business School	\$6 000	Dr David Parker Mr Ashok Kay
2006	Thesis Publication Grant Scheme	UQ Business School	\$1 000	Dr David Parker Mr John Chen
2006	Teaching Development Grant	UQ Business School	\$1 500	Dr David Parker Mr Sunil Deedwania
2005	Operational excellence: benchmarking organisational agility in the process sectors (Phase one: development of investigative tools)	Institute of Technology Management University of St. Gallen	1 870 Euros (\$3 000)	Dr. Michael Kickuth Institute of Technology Management University of St. Gallen, Dufourstrasse, Switzerland. Dr David Parker
2005	Collaborative planning, forecasting & replenishment: contingency model building	European technical development fund No.N. 439/2005	2 000 Euros (\$3 250)	Prof. Pietro Romano, Prof. Andrea Vinelli Dr. Pamela Danese: University of Padova, Italy Dr David Parker
2004-2008	Introduction of Balanced Scorecard to national enterprise: UK Parcel Post Service	Learning Skills Council (European ERASMUS Fund; UK)	75 000	Prof. Colin Armistead. Dr David Parker Mr Peter Baughn
2004	Teaching Development Grant	UQ Business School	3 200	Dr David Parker Mr Michael Craig
2003-2006	e-Smart Region	Queensland State Development	\$1.2M	Dr David Parker; Unisys; TAFEQ; State Development
2003-2005	New Staff Start-up Grant	UQ & UQ Business School	12 000	Dr David Parker
2003-2005	Learning & Interchange Virtual Exchange (LIVE!), portal development.	Learning Skills Council	£100,000 (AUD \$240K)	Prof. Colin Armistead. Dr David Parker Dr Sidney Ghosh